



Solving the Frontline Crisis in Long-Term Care: A Practical Guide to Finding and Keeping Quality Nursing Assistants

Karl Pillemer

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This resource is full of practical tips for creating a stable and loyal frontline caregiving staff. Based on over a decade of original research, this Special Report examines the industry-wide problem of recruitment and retention in all its complexity, and shows you how to solve it in your facility! As we move into the 21st century, the long-term care industry will find itself dealing with a frontline staffing crisis that will make today's problems seem like "the good old days." There is no escape from this demographic reality. However, there are ways to prepare for it, and to begin to change your turnover situation right now. With *Solving the Frontline Crisis in Long-term Care*, you'll be able to: Understand the real factors that drive the cycle of turnover, Compute your present turnover rate and plan steps to decrease it, Accurately diagnose the specific kind of turnover your facility experiences, Review "best practice" models from around the country, Find the particular strategy that will be most successful in your facility, Build a stable, competent, and loyal frontline workforce for the future.

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